The Residence and Greek Life Room and Board Contract effective dates are the full academic year (August to May). Residents must complete the steps below to cancel their Room and Board Contract:

All cancellation requests must be in writing from the student. Cancellation requests by telephone or walk-in will not be accepted.

**Contract Cancellation Steps:**
1. Read the cancellation terms and information provided at: http://housing.iit.edu.
2. Submit your written request for cancellation online at: https://web.iit.edu/housing/cancellation.
3. Student will receive an automatically generated email which confirms receipt of the request.
4. Student will receive written approval of the request, move out instructions and detailed information about application early contract termination fees, if applicable, within 10 business days by email. Upon Check-Out, Residence and Greek Life will update the Student Account with early termination fees and/or damages fees, if applicable. Students can view their Student Account at: https://my.iit.edu.

**Contract Cancellation Terms:**
Residents who wish to cancel their Carman, Gunsaulus, SSV or MSV contract after the start of the contract will be assessed appropriate cancellation fees (refer to the Room and Board Contract Section Q for additional details). Contract cancellation after day of move-in, will result in cancellation fees equal to 100% of the Room contract and 50% of the Board contract. If applicable, prorated room and board fees are based on the dates of occupancy.

**Move Out Instructions:**
Residents cannot move out of the residence halls without prior written permission from Residence and Greek Life. Any moves without prior written permission, or not completed by the deadline established in the approved cancellation request, will be charged an improper move out fee of $150.

With written approval, students may begin the move out process. Students must complete the following prior to moving out of the residence halls:
- Wash floors & vacuum carpets
- Remove garbage, papers and personal items from all rooms
- Return all furniture to the original and proper position (i.e. unbunk & assemble beds, etc)
- Remove posters, paper, tape, etc. from all surfaces
- Wipe clean all walls and furniture
- If living in an apartment, wipe clean the kitchen appliances, cabinets, and floor, and clean the bathroom
- Students must return mailbox keys to the MTCC Post Office

**Appeal Process:**
To appeal any cancellation decisions or cancellation fees, students must provide written objection to the decisions made by Residence and Greek Life. All appeal correspondence should be directed to the Director of Residential Education by email at: housing@iit.edu

**Important Documents:**
Room and Board Contract (section Q): https://web.iit.edu/housing/cancellation
Room and Board Rate Sheet: https://web.iit.edu/housing/cancellation

**Questions:**
For questions or additional information regarding this process, contact Residence and Greek Life staff by emailing housing@iit.edu or by calling 312.567.5075.

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