INTRODUCTION TO CAMPUS TECHNOLOGY

Spring Semester 2016
Office of Technology Services
ots.iit.edu
Illinois Tech Personal IDs

1. Unified ID (U-ID) jdoe01
   • Personal username used to access most campus systems.
   • E-mail Username

2. Banner CWID A20000010
   • Personal ID number
   • Refer to your HawkCard or myIIT
Technology Account

- Internet Access
- Network Registration
- Computer Login
- Printing Account
- IMAP/POP to Mobile Device

Username & Password

Network

Computer Labs

E-mail & Blackboard
Navigating myIIT

• Tabs & Channels:
  – “Welcome” — IIT Today & Personal ID Numbers
  – “Academics” — Banner Student Self Service & Enrollment Verification
  – “Finances” — Manage Account, Financial Aid & IIT Print
  – “Training and Support” — OTS Downloads & Google Apps Account Maintenance

• Customize Layout

• Single Sign On Icons:
  – Google Apps
  – Blackboard
  – VCL
  – OTS Support
Illinois Tech Google Apps

• Login through myIIT using the “Google Apps for Students” icon

• Format for student email addresses:
  UID@hawk.iit.edu

• Format for faculty and staff email addresses:
  UID@iit.edu
  UID@stuart.iit.edu
  UID@kentlaw.edu

• Google Apps for Education includes:
  • Google Docs
  • Calendar
  • Groups
  • etc.

• Google Drive: No storage limit
NETWORK ACCESS

• Wireless Network
  – Wireless is available in all academic buildings and residence halls.
  – You should always use ‘IIT - Secure’.
  – Illinois Tech participates in EDUROAM to allow you to access wireless at other participating universities using your Illinois Tech login & password.

• Wired network
  – If you will live in the residence halls, Residence and Greek Life will provide you with information about the wired network.
HOW DO I GET CONNECTED?

- Register each networked device using your myIIT username and password
  - Laptop, Desktop, iPad, Gaming systems, Smart Phones, etc.

- To connect the **first time on any device** use ‘IIT Connect’.
  - You will be prompted for your login & password.
    - Use your full email address (xxx@hawk.iit.edu) as your login for this
  - The XpressConnect application will be installed that will put you on ‘IIT Secure’
  - You will then be asked to register your device using your login & password.

- **Personal printers**
  - We recommend using USB if you have a personal printer to prevent access from unauthorized individuals
Computer Classrooms/Labs
– 11 large computer labs are provided on the Mies Campus for student use. 10 of these are classrooms that are available for your use when a class is not in session.

Kiosk Computers
– Computers are scattered throughout campus for students’ use in residence halls, academic buildings and the MTCC for student use

Galvin Library Laptops
– Laptop computers are available for checkout in the library. They may be used anywhere on campus for up to four hours.

Virtual Computer Lab (VCL)
– OTS provides a VCL for many classes so you don’t have to visit a lab. You can access certain software from any location at any time from your own device.
– Ask your instructor if you would like to use VCL.

Services Available
– Academic Software
– Printing Stations and large scale plotting
– Scanners

Printing
– Located in most academic and residential buildings
– How to print:
  – Direct printing from labs and kiosk computers
  – Remote printing from you own PC/Mac and VCL
  – Mobile printing form your tablet or smart phone
Keeping Your Technology Safe

• Never share your password with anyone.
  – No one at Illinois Tech will ever ask you for your password.

• Do not share copyrighted materials or download anything illegal.
  – It violates our Code of Conduct and federal laws.
    The consequences are serious!

• Keep your operating system and browsers up to date
  – It will help prevent you from getting and spreading malware.

• Install anti-virus software
  – McAfee is free to students via the OTS Downloads channel on the myIIT Training and Support tab.

• Don’t do anything that interferes with anyone else’s ability to use the university’s network and systems.
  – Be a good member of the campus community.
    We recommend turning off Bluetooth if you aren’t using it
Need Help?

- OTS Website:  http://ots.iit.edu
- Access the “Training & Support” tab in myIIT
- OTS Support Desk:

  The OTS Support Desk is here to help you and can be reached in any of the following ways
  - Click on “OTS Support” in myIIT
  - 312.567.3375 or 7-DESK
  - http://support.iit.edu
  - supportdesk@iit.edu
  - Upper level of Galvin Library

The OTS Support Desk provides free computer support (labor only) for student PCs & Macs